



MANCHESTER
CITY COUNCIL

Parking Services Annual Report 2013/14



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Executive Member Foreword

Welcome to our sixth Annual Parking Report. I am pleased to be able to report the changes and improvements to the delivery of Parking Services in Manchester during 2013/14.

Manchester City Council's Parking Services are responsible for the effective and efficient management of the kerbside space throughout Manchester, as well as for delivering an effective parking enforcement service.

Parking Services have worked closely with Highways and local residents to introduce more resident-only parking schemes. October 2014 saw the introduction of the new Hulme residents permit scheme. The scheme has been introduced to make it more convenient for residents and their visitors to park and is proving a real success.

Parking Services are set to introduce a new Traffic Penalty Tribunal portal in March 2015. Drivers wishing to appeal to the Tribunal will now be able to do this entirely via the portal. The Council will provide a response in the same way. In doing so, this will reduce the time spent compiling case files and eliminate any printing, thus contributing to the Council's savings plan and helping to reduce the city's carbon footprint.

The new-look Manchester City Council website has proven to help residents and visitors to access the Council's facilities request information, make a payment, or appeal a Penalty Charge Notice. The number of Penalty Charge Notice payments via the Council's website reached 89% in 2013/14, an increase of 10% since 2012/13.

The PayByPhone system continues to be an increasingly popular choice for drivers. The convenience of cashless parking and the ability to 'top up' remotely have led to an increase in the number of users from 9,759 in 2012 to 68,622 by the end of March 2014.

Our district centres and out-of-town areas receive equitable enforcement and regular deployed visits by Civil Enforcement Officers to enable them to thrive and grow. Working with our partners we support the development of desirable and sustainable neighbourhoods across the city. This report details how Parking Services contribute to make our streets, neighbourhoods and city even greater places to live, work and visit.



Executive Member
Councillor Kate Chappell

Introduction

Manchester is a renowned city of firsts – a city rich in history and heritage with the fastest-growing British economy outside London. Manchester City Council continually strives to make Manchester a place where people choose to live, and where businesses want to invest. Our values underpin the way we operate as an organisation: they influence our choices and our behaviours, and are the threads running through everything we do.

We are proud of Manchester's status as the original modern city. Our city centre attracts an average of 140,000 shoppers, 150,000 workers and 75,000 night-time users every day.

This Annual Report provides details of performance and initiatives undertaken in 2013/14.

1. Parking Services' aims and objectives

Parking Services' aims and objectives are set out below. They are aligned to the aspirations of the Traffic Management Act.

1.1 Aims

To have a reasonable and proportionate approach to parking enforcement.

To improve the environmental quality of life for Manchester's residents and visitors to the city.

To be a progressive and outward-facing unit, and one that welcomes positive change.

1.2 Objectives

To be a parking service that believes in and delivers customer excellence.

Joined-up working with other street-based services to collectively contribute towards improving the overall quality of life for Manchester's residents and visitors to the city.

To deliver an equitable neighbourhood-focused parking service based on local priorities.

2. Traffic Management Act 2004

The Traffic Management Act 2004 was introduced on 31 March 2008 and the main elements of the changes were:

Parking Attendant title changed to Civil Enforcement Officer (CEO).

The introduction of parking penalties based on differential charging, whereby the penalty charge is appropriate to the seriousness of the contravention.

The power to serve a Penalty Charge Notice (PCN) by post if the CEO has started to issue the PCN but the driver either drives away before it can be served or the CEO is prevented from serving it due to aggressive or threatening behaviour.

The power to issue a PCN for parking within a restricted crossing.

The power to enforce double parking and parking across dropped footways subject to signage.

The Parking Adjudicator will have the power to decide cases where procedural irregularity has taken place, and to refer appeals back to the local authority via the Chief Executive's office if he or she considers that suitable discretion with regard to mitigating circumstances was not exercised when considering an appeal.

An obligation to the Council to publish its policies on enforcement and cancellation of PCNs.

A statutory timeframe for responding to representations.

3. Manchester City Centre Parking Zones

Manchester's City Centre consists of four Parking Zones:

- Zone 1
- Zone 2
- Zone 3
- Zone 4

In August 2013 the Council made amendments to the City Centre tariffs to accommodate residents and visitors, giving an option for weekend parking in Zone 4.

3.1 Parking zones

MAXIMUM STAY 2 HOURS	MAXIMUM STAY 2 HOURS	MAXIMUM STAY 3 HOURS	MAXIMUM STAY 10 HOURS EXCEPT WEEKEND STAY
PAY & DISPLAY Mon-Sun 8.00am - 8.00pm 2 hours maximum stay TARIFF CHARGES Up to 30min £1.50 Up to 1 hour £3.00 Up to 1 hour 30min £4.50 Up to 2 hours £6.00 Bank Holidays - No Charge OR Resident permit A holders displaying permits Permitted Hours: Mon - Fri 8.00am - 9.00am 5.00pm - 8.00pm Sat & Sun 8.00am - 8.00pm Resident permit A holders displaying convenience ticket with permit. Permitted Hours: Mon - Fri 9.00am - 1.00pm 1.00pm - 5.00pm	PAY & DISPLAY Mon-Sun 8.00am - 8.00pm 2 hours maximum stay TARIFF CHARGES Up to 30min £1.45 Up to 1 hour £2.90 Up to 1 hour 30min £4.30 Up to 2 hours £5.80 Bank Holidays - No Charge OR Resident permit A or B holders displaying permits Permitted Hours: Mon - Fri 8.00am - 9.00am 5.00pm - 8.00pm Sat & Sun 8.00am - 8.00pm Resident permit A or B holders displaying convenience ticket with permit. Permitted Hours: Mon - Fri 9.00am - 1.00pm 1.00pm - 5.00pm	PAY & DISPLAY Mon-Sun 8.00am - 8.00pm 3 hours maximum stay TARIFF CHARGES Up to 30min 60p Up to 1 hour £1.25 Up to 1 hour 30min £1.85 Up to 2 hours £2.50 Up to 2 hours 30min £3.10 Up to 3 hours £3.70 Bank Holidays - No Charge OR Resident permit A , B or C holders displaying permits. Permitted Hours: Mon - Fri 8.00am - 9.00am 5.00pm - 8.00pm Sat & Sun 8.00am - 8.00pm Resident permit C holders displaying permits. Permitted Hours: Mon - Sun 8.00am - 8.00pm Resident permit A , B or C holders displaying convenience ticket with permit. Permitted Hours: Mon - Fri 9.00am - 1.00pm 1.00pm - 5.00pm	PAY & DISPLAY Mon-Sun 8.00am - 8.00pm 10 hours maximum stay Except WEEKEND STAY TARIFF CHARGES Up to 30min 50p Up to 1 hour £1.00 Up to 3 hours £2.50 Up to 4 hours £5.00 Up to 10 hours £7.50 WEEKEND STAY Sat & Sun 8.00am - 8.00pm inclusive TARIFF CHARGE £10.00 Bank Holidays - No Charge OR Resident permit A , B or C holders displaying permits. Permitted Hours: Mon - Fri 8.00am - 9.00am 5.00pm - 8.00pm Sat & Sun 8.00am - 8.00pm Resident permit C holders displaying permits. Permitted Hours: Mon - Sun 8.00am - 8.00pm Resident permit A , B or C holders displaying convenience ticket with permit. Permitted Hours: Mon - Fri 9.00am - 1.00pm 1.00pm - 5.00pm

3.2 Parking zone locations



4. Civil Enforcement Officers

To ensure that the parking restrictions of Manchester are enforced, our team of Civil Enforcement Officers patrol the city.

Our CEOs are easily recognised by their uniforms, which have recently changed to black and purple. Officers have powers to issue PCNs to vehicles that do not comply with parking regulations.

We are committed to training our staff and encourage CEOs to gain a National Vocational Qualification that includes skills in customer relations.

CEOs are not just there to issue parking tickets; they also provide directions and advice on places to visit in the city. They act as the 'eyes and ears' of the Council across a range of services, from reporting defective pavements and environmental issues, to meeting and greeting visitors.

The Civil Enforcement Officers are employed by NSL Services Group, and work for Manchester City Council. They wear the distinctive Manchester City Council uniform, and are ambassadors for the city. Each officer is responsible for a defined area of the city and will manage the kerbside space throughout their beat. Officers are paid a salary and do not receive any payment relating to the number of PCNs they issue. Neither are officers given targets or quotas in relation to the number of PCNs issued.

4.1 Average number of officers deployed since 2011

Since 2011	CEO deployed numbers
From April 2011 to March 2013	345
Before April 2011	375

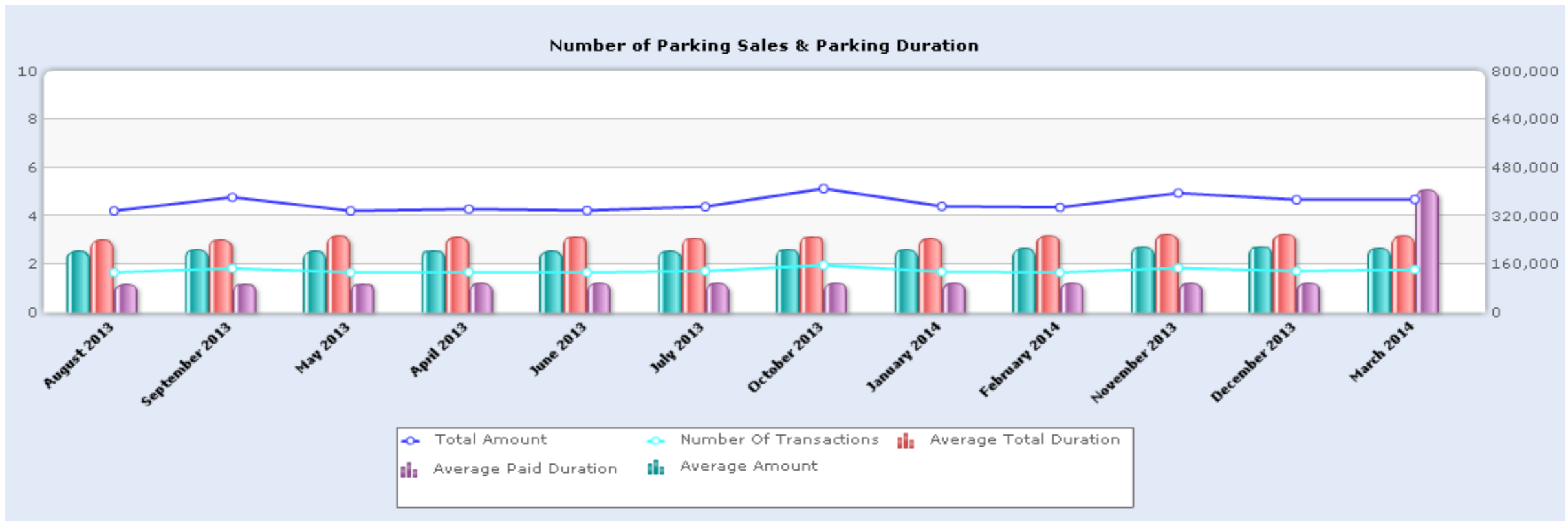
4.2 On-street PCNs issued

On-street location	PCNs issued
Liverpool Road	2465
King Street	2328
St John Street	2173
Lloyd Street	1728
Thomas Street (City Centre)	1726
Stockport Road (Longsight)	1707
Deansgate	1575
Wilmslow Road (Rusholme)	1562
King Street West	1491
St Mary's Parsonage	1489

5. Pay and Display and cashless parking

Manchester has in excess of 2,500 on-street Pay and Display bays in the City Centre.

5.1 Number of parking sales and parking duration



5.2 Number of transactions in 2013/14

Month/Year	Total amount	Number of transactions	Average amount	Average total duration	Average paid duration
April 2013	£342,290.65	133,602	£2.56	3:07	1:11
May 2013	£336,281.70	132,194	£2.54	3:10	1:11
June 2013	£337,178.55	132,100	£2.55	3:08	1:11
July 2013	£350,458.65	137,308	£2.55	3:05	1:11
Aug 2013	£336,137.40	131,929	£2.55	2:59	1:10
Sept 2013	£381,922.70	146,740	£2.60	3:01	1:10
Oct 2013	£410,572.50	156,550	£2.62	3:08	1:12
Nov 2013	£395,203.50	147,150	£2.69	3:14	1:13
Dec 2013	£373,745.45	136,501	£2.74	3:15	1:13
Jan 2014	£351,237.00	135,258	£2.60	3:04	1:13
Feb 2014	£348,097.20	131,924	£2.64	3:10	1:13
March 2014	£374,284.15	141,454	£2.65	3:09	5:04



5.3 Number of daily transactions

Day of week	Total amount	Number of transactions	Average amount	Average total duration	Average paid duration
Sunday	£516,819.00	164,529	£3.14	3:21	1:15
Monday	£605,435.85	242,815	£2.49	2:49	1:11
Tuesday	£661,456.30	260,516	£2.54	2:53	1:11
Wednesday	£646,242.15	253,803	£2.55	3:00	1:11
Thursday	£672,080.90	261,691	£2.57	3:06	1:11
Friday	£667,358.90	264,184	£2.53	3:06	1:10
Saturday	£568,016.35	215,172	£2.64	3:47	3:47

5.4 Number of monthly transactions

On-street	Transactions	Income	Off-street	Transactions	Income	Total transactions	Amount
April 2013	12,473	£42,877	April 2013	241	£1,051	12,714	£43,928
May 2013	13,598	£45,680	May 2013	213	£882	13,811	£46,562
June 2013	13,875	£47,495	June 2013	268	£1,151	14,143	£48,647
July 2013	15,170	£51,605	July 2013	289	£1,320	15,459	£52,926
August 2013	14,423	£48,807	August 2013	214	£709	14,637	£49,516
September 2013	16,410	£58,433	September 2013	241	£826	16,651	£59,258
October 2013	18,709	£67,452	October 2013	327	£1,041	19,036	£68,493
November 2013	18,022	£69,261	November 2013	416	£1,244	18,438	£70,505
December 2013	17,202	£63,526	December 2013	250	£713	17,452	£64,239
January 2014	18,775	£66,823	January 2014	635	£1,664	19,410	£68,487
February 2014	19,629	£70,649	February 2014	640	£1,678	20,269	£72,326
March 2014	21,211	£81,036	March 2014	689	£1,755	21,900	£82,791

6. PayByPhone monthly transactions and income



Cashless parking has now been in operation in Manchester since November 2011, when the service was launched to enable easy access to on-street parking in Manchester City Centre. This has provided motorists with an easy and more flexible option to pay for parking when visiting Manchester.

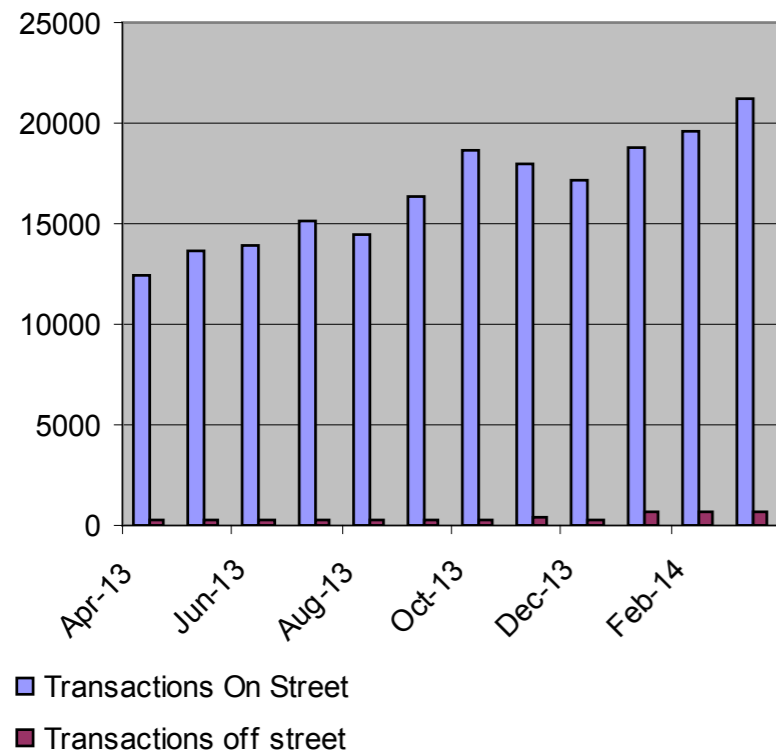
In July 2013 PayByPhone was introduced for off-street parking, giving customers another method of payment. Below is a list of the off-street car parks that are enforced by Manchester City Council, and the number of bays in these car parks.

6.1 Off-street car parks and parking bays

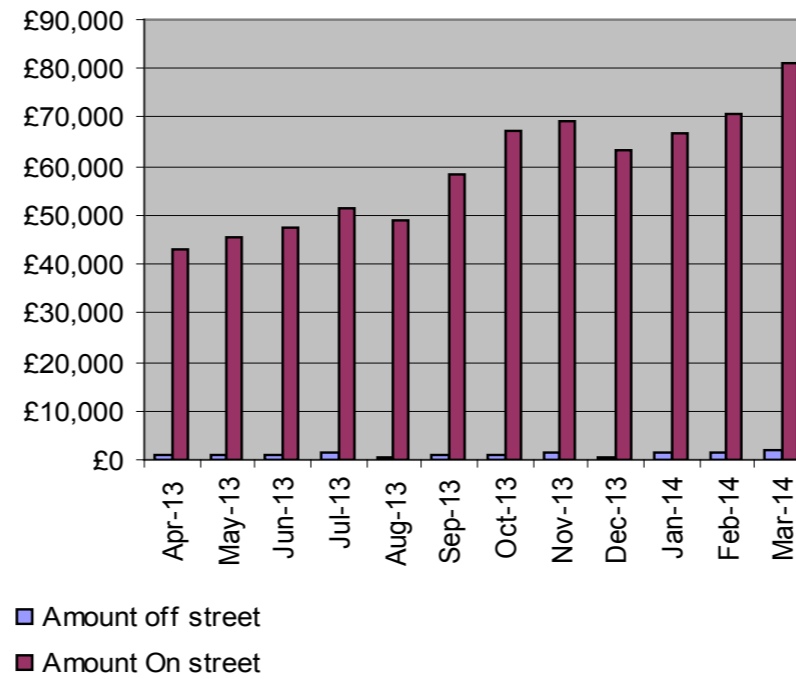
Car park	Number of parking bays
Abingdon Street	23
Bloom Street	64
Bridge Street	73
Chepstow Street	10
Hulme Street	114
Park Street	85
Queen Street	12
Sheffield Street	160
Stone Street	12
Thurloe Street	35
Tibb Street	94
Travis Street	125
Water Street	258

The following graphs show the transactions and income in relation to cashless parking.

6.2 Transactions on and off-street



6.3 Income on and off-street



7. Contravention Codes

PCNs are issued to vehicles that appear to be parked in contravention. Below is a table that highlights the various Contravention Codes used by Manchester City Council.

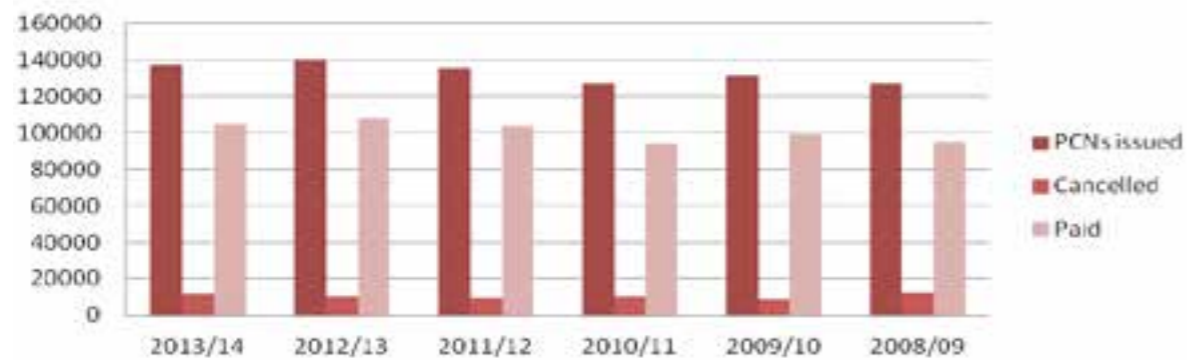
7.1 Contravention descriptions – on-street

Contravention Code	Contravention description – on-street	Penalty charge
01	Parked in a restricted street during prescribed hours.	£70
02	Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force.	£70
05	Parked after the expiry of paid-for time at a Pay and Display bay.	£50
06	Parked without clearly displaying a valid Pay and Display ticket.	£50
07	Parked with payment made to extend the stay beyond initial time (meter feeding).	£50
11	Parked without payment of the parking charge.	£50
12	Parked in a residents' or shared-use parking place or zone without clearly displaying a permit, voucher or Pay and Display ticket issued for that place.	£70
16	Parked in a permit space without displaying a permit.	£70
19	Parked in a residents' or shared-use parking place or zone displaying an invalid permit, an invalid voucher, or an invalid Pay and Display ticket.	£50
21	Parked in a suspended bay/space or part of bay/space.	£70
22	Reparked in the same parking place within an hour of leaving.	£50
23	Parked in a parking place or area not designated for that class of vehicle.	£70
24	Not parked correctly within the markings of the bay or space.	£50
25	Parked in a loading place during restricted hours without loading.	£70
26	Vehicle parked more than 50cm from the kerb, and not within a designated parking space.	£70
27	Parked adjacent to a dropped footway.	£70
30	Parked for longer than permitted.	£50
40	Parked in a designated disabled person's parking place without clearly displaying a valid disabled person's badge.	£70
45	Parked on a taxi rank.	£70
47	Parked on a restricted bus stop/stand.	£70
48	Stopped in a restricted area outside a school.	£70
99	Stopped on a pedestrian crossing and/or crossing area marked by zig-zags.	£70

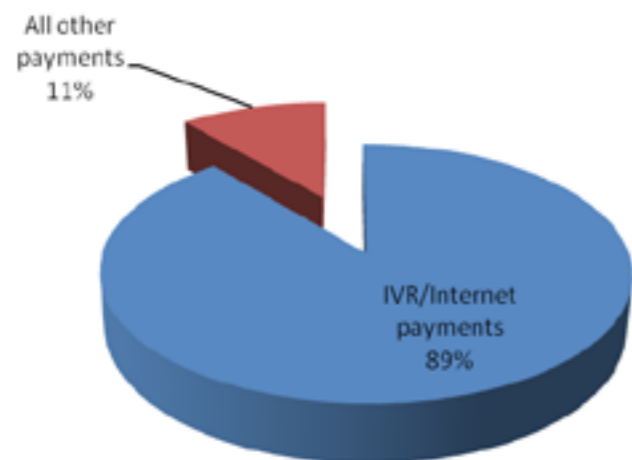
7.2 Contravention descriptions – off-street

Contravention Code	Contravention description – off-street	Penalty charge
82	Parked after the expiry of paid-for time.	£50
83	Parked in a car park without clearly displaying a valid Pay and Display ticket, voucher or parking clock.	£50
86	Parked beyond the bay markings.	£50
87	Parked in a disabled person’s parking space without clearly displaying a valid Blue Badge.	£70

7.3 PCN comparison – PCNs issued, paid and cancelled



7.4 Payment methods



7.5 PCNs issued – off-street parking

Off-street parking	PCNs issued
Bridge Street Car Park off Bridge Street	5638
Queen Street Car Park	1142
Wythenshawe Forum Car Park	1077
Hulme Street Car Park	984
Thurloe Street Car Park	814
Chepstow Street Car Park off Chepstow Street	812
Sheffield Street Coach Park	713
Travis Street (Station) Car Park	694
Stone Street Car Park	524
Abingdon Street Car Park	389
Bloom Street Car Park	374
Grand total	13,161

7.6 PCNs issued – on-street parking

Contravention	PCNs issued on-street	% of enquiries
1	32,996	16%
2	2574	20%
5	32,272	13%
6	29,705	26%
7	107	34%
12	2585	24%
16	134	27%
19	54	44%
21	300	26%
22	2	0%
23	4209	19%
24	4142	28%
25	1293	23%
26	201	24%
27	769	21%
30	7860	10%
40	2587	14%
45	1442	15%
46	94	22%
47	295	16%
48	241	14%
61	2	0%
99	57	5%

7.7 Year-on-year comparison of PCNs issued

Year	PCNs issued	% making an enquiry
2013/14	11,566	8%
2012/13	10,420	7%
2011/12	9753	7%
2010/11	10,369	8%
2009/10	9073	7%
2008/09	12,829	10%

8. Residents' parking schemes

Manchester City Council provides resident parking schemes, where residents are able to apply for a permit that enables themselves and visitors to park near their home. The schemes do not provide dedicated parking places exclusively for permit holders, but permit holders may park in any of the streets within their designated zone. The schemes provide priority for residents, their visitors and businesses located in the zone.

When parked in a residents' parking scheme, resident or visitor permits must be displayed at all times.

Grove Village:

The residents' parking bays operate Monday to Friday, 8am to 6pm. Limited waiting bays with a maximum stay of three hours, no return within one hour, are also provided. The single yellow lines restrict parking to 'No Waiting Monday to Friday, 11am to 3pm'.

Sportcity:

The Etihad Stadium, Manchester City's football ground, is at the centre of the Sportcity residents' parking zone, although other venues such as the Cycling Velodrome will dictate whether the residents' scheme is operational. At the entry points to each zone is an entry sign (see example below), which is updated when the next event or match is taking place within Sportcity. During these hours only vehicles displaying a residents' or visitor's permit are permitted to park in the zones.

Fouracres Road, Wythenshawe:

The parking restrictions will apply every day, 8am–7.30pm. Outside these hours there is no limit to how long people can park.

Hulme:

The parking restrictions apply from Monday to Friday, 8am–6pm. Outside these hours there is no limit to how long people can park.

Loxford Court:

Operational at all times.

Ardwick:

The parking restrictions will apply from Monday to Friday, 8am–6pm. Outside these hours there is no limit to how long people can park.

George Leigh Street:

This scheme is limited to residents of 23–57 George Leigh Street to make it easier for residents to park near their home, and to reduce the number of cars being left by other drivers who don't live in the area.

City Centre:

City Centre permits are available for residents within the City Centre and apply 8–9am, 5–8pm and at weekends. This changed in August 2013. See table below for details.

8.1 City Centre permit costs

Zone	Hours	Number of permits	Three-month permit	Six-month permit	Annual permit
1	Monday–Friday 8–9am and 5–8pm	10	£195	£357.50	£650
	Saturday and Sunday 8am–8pm				
2	Monday–Friday 8–9am and 5–8pm	50	£150	£275	£500
	Saturday and Sunday 8am–8pm				
3	Monday–Friday 8–9am and 5–8pm	100	£75	£137.50	£250
	Saturday and Sunday 8am–8pm				
	Monday–Sunday 8am–8pm	50	£225	£412.50	£750

8.2 Permits issued

The table below highlights the number of live permits issued by Manchester City Council.

Residents' scheme	Live permit
Sportcity Visitor's Permit	2216
Sportcity Residents' Permit	1048
Ardwick Residents' Permit	549
Grove Village Residents	541
Hulme Residents' Permit	241
Hulme Visitor's Permit	186
Hulme – H4 Residents' Permit	105
Grove Village Visitor's	83
Fouracres Residents' Parking B1	67
Ardwick Visitor's Permit	53
Zone 3 Permit C1	38
Loxford Visitor's Permit	27
Fouracres Visitor's Permit	23
Ancoats Visitor's Permit	22
Jackson's Crescent H3 Residents' Permit	20
Hulme – H4 Visitor's Permit	19
Sportcity Business Permit	17
Hulme – H4 Business Permit	17
Hulme – H4 Business Visitor's Permit	17
Ancoats Residents' Permit	15
Loxford Residents' Permit	14
Zone 3 Permit C2	10
City Centre Zone 2 Permit	6
City Centre Zone 1 Permit	4
Jackson's Crescent H3 Visitor's Permit	4
Zone 2 Permit A	3
City Centre Zone 3 Permit	2

9. School enforcement



9.1 School visits

In April 2014, a new database was created that monitors all visits from the mobile vehicles and CCTV on one database. In the year from April 2013 – April 2014 we have made 712 combined visits and issued 250 PCNs to 39 schools, averaging 4.8 visits per school.

Month	Visits made	Number of schools	Average visit per school per month
Sept 13	111	31	3.6
Oct 13	109	41	2.7
Nov 13	110	45	2.5
Dec 13	84	51	1.7
Jan 14	118	57	2.1
Feb 14	79	30	2.7
Mar 14	101	33	3.1

9.2 CCTV car school visits November 2013 to March 2014

In November 2013 we started making visits with the CCTV car. We made 784 visits and issued 173 PCNs.

Month	Visits made	Number of schools	Average visit per school per month	Number of PCNs
Nov 13	64	16	4	8
Dec 13	133	31	4.3	37
Jan 14	227	31	7.3	61
Feb 14	166	33	5	25
Mar 14	194	33	5.9	42



We support over fifty schools in Manchester to minimise dangerous parking during the school run.

When we are asked by a school to provide support we work closely with colleagues in our Transport Policy Unit and the school to implement sustainable travel plans that encourage those motorists who pick up/drop off children at schools to consider other options and improve their driving behaviour.

Where normal methods of enforcement at schools have not resulted in a significant improvement, we utilise CCTV enforcement to increase compliance with parking restrictions. The use of CCTV has proven to improve driver behaviour and increase compliance. Feedback from schools and parents alike has been positive, with recognition that the work we have undertaken has made a real difference to the safety of pupils and parents.

We continue to work closely with these schools to promote road safety and encourage alternative modes of transport, such as walking and cycling, and provide advice on the Walk to School, Walking Buses and other initiatives.



10. Abandoned and untaxed vehicles

From April 2013 to April 2014 we removed 34 abandoned vehicles.

From April 2013 to March 2014 we removed 367 untaxed vehicles.

Manchester City Council continues to deal with the removal of untaxed and abandoned vehicles. Utilising devolved powers from the DVLA, since 2004 we have removed almost 13,500 untaxed vehicles from the streets of Manchester. It is recognised that, while these vehicles are untaxed, many are also likely to be uninsured or without a valid MOT and even used in criminal activity. We work closely with the Police and other agencies, and will provide them with information relating to these vehicles.

We have also developed processes with our bailiff contractors to assist in the identification of untaxed vehicles, using Automatic Number Plate Recognition (ANPR) technology. The

number of vehicles removed has decreased; this demonstrates that the efforts of Manchester City Council and the DVLA is having a positive effect and reducing the number of untaxed vehicles on our roads.

In addition to vehicles with no tax we also remove vehicles that have been abandoned using powers provided by the Clean Neighbourhoods and Environment Act 2005. These vehicles are seen as a nuisance, are unsightly and can attract vandalism or arson. We work with Greater Manchester Fire Service to identify any hotspots and proactively remove any vehicle before it becomes a problem, supporting the Council's drive against grime and crime.

Where it appears to a local authority that a vehicle in its area is abandoned, it will be its duty to remove the vehicle. This duty applies to all land or any land forming part of a highway.

The following characteristics are generally common to abandoned vehicles and one, or a combination of the following, could assist a local authority officer in making a decision on abandonment.

- (a) Untaxed
- (b) No current vehicle keeper on the Driver and Vehicle Licensing Agency's (DVLA) record
- (c) Stationary for a significant amount of time
- (d) Significantly damaged, run-down or unroadworthy
- (e) Burned out
- (f) Lacking one or more of its number plates
- (g) Containing waste

11. Blue Badges

11.1 Abuse and misuse of Blue Badges

There are two offences in relation to the Blue Badge scheme:

Misuse – see the Road Traffic Regulation Act 1984 section 117 – this covers anyone who misuses a valid Blue Badge. An example might be a person who misuses their relative's badge by parking a vehicle without the badge-holder being present.

Abuse – see the Fraud Act 2006 section 1 – this relates to anyone who uses an altered Blue Badge or one that is not genuine.

11.2 The Blue Badge enforcement team

Officers patrol the city observing vehicles and enforcing against motorists who abuse or misuse the Blue Badge scheme.

11.3 Why do we enforce?

There are over two million disabled people's parking badges (otherwise known as Blue Badges) in the UK. Abuse of the scheme by those who are not entitled to its concessions can undermine the scheme's credibility. This can impact on the mobility of disabled people, who have a genuine requirement and are unable to make use of parking spaces that are being used illegally.

11.4 Enforcement cases

We have a dedicated team that gathers evidence against drivers who misuse a genuine badge and prosecute individuals who use a fake one.

April 2013 to March 2014	
Number of cases	117
Number of fraud cases	26
Number of misuse cases	91
Number of cases where vehicles removed	13
Funds from removal	£1740
Number of RIPA authorised	0
Average number of days – NSL to MCC	22.5
Average number of days – MCC to Legal	5.2
Number of prosecutions (court case)	81
Funds from prosecutions	£38,273.05
Cautions signed	4
No further action	23
Total funds from lifts and court	£40,013.05

11.5 What counts as misuse of a Blue Badge?

Some forms of misuse are against the law.

These include:

- allowing someone else to use your Blue Badge
- using a fake or altered Blue Badge while your vehicle is being driven
- using a fake or altered Blue Badge while your vehicle is parked
- any other kind of dishonesty or deception in obtaining or using a Blue Badge
- parking in an on-street Blue Badge parking bay without displaying a badge
- failing to produce a Blue Badge when you are asked for it by a traffic warden or police officer
- disobeying UK parking regulations, such as parking in a clearway or on a zebra crossing.

Your local authority can also deem you to have misused your badge, even if you haven't committed an offence, if any of the following apply:

- you stayed in a vehicle with the badge displayed

- you caused an obstruction while parking with your Blue Badge, such as blocking an entrance to a hospital
- you caused a dangerous situation while parking with your Blue Badge, such as parking on a junction and restricting the view of drivers.

11.6 What can happen if a Blue Badge is misused?

Blue Badges are the property of local councils. Your local authority can withdraw your Blue Badge if you are found to be misusing it.

If you have committed an offence relating to a Blue Badge, you may also be fined up to £1,000 plus any additional penalty for any related parking offence.

11.7 Fraudulent use of a Blue Badge

Previously, Blue Badges were made from card and handwritten but, since 2013, disabled drivers have been able to apply for an electronically printed badge, much like a driving licence. The new badge has security features such as a unique hologram, digital photo and serial number, allowing Civil Enforcement

Officers to check for genuine badges more easily through the windscreen.

Blue Badge fraud is estimated to cost the UK £46million a year and it is generally accepted that reform is urgently needed. The new badge is part of a wider crackdown on misuse of the scheme to ensure that disabled parking spaces can only be used by those most in need.

11.8 Who can apply for a Blue Badge?

Manchester residents, depending on their situation, may qualify for a badge automatically, or subject to further assessment.

Some people qualify for a badge under the 'automatic' criteria:

- anyone with proof that they are receiving the higher rate mobility component of the disability living allowance
- an individual with proof that they are registered blind (severely sight-impaired)
- those in receipt of a War Pensioner's Mobility Supplement.

- Service personnel and veterans with proof that they are in receipt of a lump sum benefit under tariffs 1–8 of the Armed Forces Compensation Scheme and who have certification of having a permanent and substantial mobility difficulty. The Blue Badge Scheme handbook explains the rules in full, but here are the main rules about using a disabled badge:

Meters and Pay and Display bays, disabled parking bays:

Blue Badge-holders may park here for an unlimited time provided the Blue Badge is clearly displayed.

Bays signposted 'Loading only':

Blue Badge-holders may only park here if loading or unloading continuously.

Bays signposted 'Taxis only':

No parking here at any time.

Single or double yellow lines with stripes on the kerb:

The white 'No loading' signs mean that parking at certain hours (the signs show which hours) is not permitted – even to load or unload.

Single or double yellow lines without stripes on the kerb:

Blue Badge-holders can park here for up to three hours provided the Blue Badge is clearly displayed with the 'clock' (showing time of arrival).

12. Events

12.1 Outside Manchester City Centre:

- Ashura Muharrum
- Caribbean Carnival
- Mega Mela 2014
- November bonfires in Wythenshawe, Platt Fields and Heaton Park
- Park Life
- Robbie Williams at the Etihad
- Sky Ride
- St George's Day Parade
- MCFC Home Games (about 50 games).

12.2 Inside Manchester City Centre:

- Bupa
- Sky Ride
- City Games
- Pride
- Conservative and Labour Conferences
- Christmas Markets
- Manchester Day Parade
- Remembrance Sunday
- Manchester City Parade.

13. Statistics

Annual statistics 1 April 2013 to 31 March 2014	Total	On-Street	Off-Street
Number of higher level PCNs issued	47,339	47,196	143
Number of lower level PCNs issued	89,743	76,725	13,018
Total PCNs issued	137,082	123,921	13,161
Number of PCNs paid	104,808	96,174	8634
Number of PCNs paid at discount rate	81,638	74,863	6775
Number of PCNs against which an informal or formal representation was made	26,640	22,511	4129
Number of PCNs cancelled as a result of an informal or formal representation	11,566	8623	2943
Number of PCNs written off	0	0	0
Number of vehicles immobilised	0	0	0
Number of vehicles removed	1798	1798	0
Number of appeals to adjudicators	630	600	30
Number of appeals refused	277	267	10
Number of appeals non-contested	111	92	19
Number of appeals allowed	242	241	1
Percentage of higher level PCNs issued	34.53%	38.09%	1.09%
Percentage of lower level PCNs issued	65.47%	61.91%	98.91%
Percentage of PCNs paid	76.46%	77.61%	65.6%
Percentage of PCNs paid at discount rate	59.55%	60.41%	51.48%
Percentage of PCNs against which an informal or formal representation was made	19.43%	18.17%	31.37%
Percentage of PCNs cancelled as a result of an informal or formal representation	8.44%	6.96%	22.36%
Percentage of PCNs written off	0	0	0
Percentage of appeals to adjudicators	0.46%	0.48%	0.23%
Percentage of appeals refused	43.97%	44.5%	33.33%
Percentage of appeals non-contested	17.62%	15.33%	63.33%
Percentage of appeals allowed	38.41%	40.17%	3.33%

14. Income and expenditure 2013/14

EXPENDITURE	
Employees	377,427.20
Premises	879.79
Transport	2,704.16
Supplies & Services (Inc CEO Deployment)	4,835,678.34
Internal Charges	747,457.84
TOTAL EXPENDITURE	5,964,147.33
INCOME	
Income	11,384,597.25
Less Central Recharges	741,680.67
Transfer to Reserve	4,712,796.72
RESERVE	
Opening Balance at April 2013	3,273,925.32
INCOME	
Income from Revenue	4,712,796.72
EXPENDITURE	
Environmental Improvements & Grounds Maintenance (Aboricultural & Neighbourhood Delivery)	5,082,713.84
Balance of Parking Reserve at 31st March 2014	2,904,008.20