

Parking Services **Annual Report 2014/15**



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Executive Member Foreword

Welcome to our 7th Annual Parking Report. I am pleased to be able to report the changes and improvements to the delivery of Manchester City Council's Parking Service in Manchester during 2014/15.

The Parking Service is responsible for the effective and efficient management of the kerbside space throughout Manchester, as well as the delivery of an effective parking enforcement service.

The new Traffic Penalty Tribunal portal was launched in March 2015 and has proved to be a major success. Drivers wishing to appeal to the Tribunal are now able to do this entirely via the electronic portal. The Council will provide a response in the same way. This has significantly increased the Council's response time in dealing with appeals lodged. Completing appeals electronically has eliminated the need to print, contributing to the Council's savings plan and helping to reduce the Council's carbon footprint.

The new-look Manchester City Council website has proved to help both residents and visitors to access the Council's facilities, request information, make a payment, or appeal a Penalty Charge Notice. Penalty Charge Notice payments via the Council's website reached 89% in 2013/14 – an increase of 10% since 2012/13.

The PayByPhone system continues to be an increasingly popular choice for drivers. Since its launch in 2012, the convenience of cashless parking and the ability to top up remotely have led to 139,161 users by the end of March 2015.

Our district centres and out-of-town areas receive equitable enforcement and regular, deployed visits by Civil Enforcement Officers to enable them to thrive and grow. Working with our partners we support the development of desirable and sustainable neighbourhoods across the city. This report details how the Parking Service contributes to making our city's streets and neighbourhoods even greater places to live, work and visit.



Executive Member
Councillor Kate Chappell

Introduction

Manchester is the largest of the ten Greater Manchester Authorities and in 2015 was voted 'Most Livable City in the UK' in the Global Liveability Survey.

It is the sixth largest city in the United Kingdom, with an estimated 2014 population of 505,000 and has the third largest economy in the United Kingdom. It is also the third most visited city in the country by foreigners after London and Edinburgh.

The new master plan for the city centre – a catalogue of ambitious developments for the next five years, which includes apartments, hotels and leisure space, as well as artisan bars and independent restaurants, is set to attract yet more shoppers, workers and night-time users.

This Annual Report provides details of performance and initiatives undertaken in 2014/15.

1. Parking Services' aims and objectives

Parking Services' aims and objectives are set out below. They are aligned to the aspirations of the Traffic Management Act.

1.1 Aims

To have a reasonable and proportionate approach to parking enforcement.

To improve the environmental quality of life for Manchester's residents and visitors to the city.

To be a progressive and outward-facing unit, and one that welcomes positive change.

1.2 Objectives

To be a parking service that believes in and delivers customer excellence.

Joined-up working with other street-based services to collectively contribute towards improving the overall quality of life for Manchester's residents and visitors to the city.

To deliver an equitable neighbourhood-focused parking service based on local priorities.

2. Traffic Management Act 2004

The Traffic Management Act 2004 was introduced on 31 March 2008 and the main elements of the changes were:

- Parking Attendant title changed to Civil Enforcement Officer (CEO).
- The introduction of parking penalties based on differential charging, whereby the penalty charge is appropriate to the seriousness of the contravention.
- The power to serve a Penalty Charge Notice (PCN) by post if the CEO has started to issue the PCN but the driver either drives away before it can be served or the CEO is prevented from serving it due to aggressive or threatening behaviour.
- The power to issue a PCN for parking within a restricted crossing.
- The power to enforce double parking and parking across dropped footways subject to signage.
- The Parking Adjudicator will have the power to decide cases where procedural irregularity has taken place, and to refer appeals back to the local authority via the Chief Executive's office if he or she considers that suitable discretion with regard to mitigating circumstances was not exercised when considering an appeal.
- An obligation to the Council to publish its policies on enforcement and cancellation of PCNs.
- A statutory timeframe for responding to representations.

3. Manchester City Centre Parking Zones

Manchester's City Centre consists of four Parking Zones:

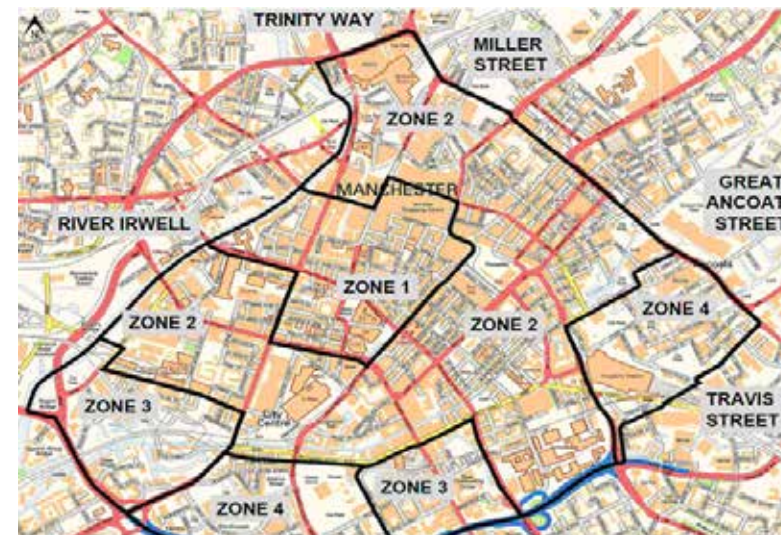
- Zone 1
- Zone 2
- Zone 3
- Zone 4

In August 2013 the Council made amendments to the City Centre tariffs to accommodate residents and visitors, giving an option for weekend parking in Zone 4.

3.1 Parking zones

MAXIMUM STAY 2 HOURS	MAXIMUM STAY 2 HOURS	MAXIMUM STAY 3 HOURS	MAXIMUM STAY 10 HOURS EXCEPT WEEKEND STAY
PAY & DISPLAY Mon-Sun 8.00am - 8.00pm 3 hours maximum stay	PAY & DISPLAY Mon-Sun 8.00am - 8.00pm 2 hours maximum stay	PAY & DISPLAY Mon-Sun 8.00am - 8.00pm 3 hours maximum stay	PAY & DISPLAY Mon-Sun 8.00am - 8.00pm 10 hours maximum stay Except WEEKEND STAY
TARIFF CHARGES: Up to 30min £1.50 Up to 1 hour £3.00 Up to 1 hour 30min £4.50 Up to 2 hours £6.00 Bank Holidays - No Charge OR Resident permit A holders displaying permits Permitted Hours: Mon - Fri 8.00am - 9.00am 5.00pm - 8.00pm Sat & Sun 8.00am - 8.00pm Resident permit A holders displaying convenience ticket with permit. Permitted Hours: Mon - Fri 9.00am - 1.00pm 1.00pm - 5.00pm	TARIFF CHARGES: Up to 30min £1.45 Up to 1 hour £2.90 Up to 1 hour 30min £4.30 Up to 2 hours £5.80 Bank Holidays - No Charge OR Resident permit A or B holders displaying permits Permitted Hours: Mon - Fri 8.00am - 9.00am 5.00pm - 8.00pm Sat & Sun 8.00am - 8.00pm Resident permit A or B holders displaying convenience ticket with permit. Permitted Hours: Mon - Fri 9.00am - 1.00pm 1.00pm - 5.00pm	TARIFF CHARGES: Up to 30min 60p Up to 1 hour £1.25 Up to 1 hour 30min £1.85 Up to 2 hours £2.50 Up to 2 hours 30min £3.10 Up to 3 hours £3.70 Bank Holidays - No Charge OR Resident permit A , B or C holders displaying permits. Permitted Hours: Mon - Fri 8.00am - 9.00am 5.00pm - 8.00pm Sat & Sun 8.00am - 8.00pm Resident permit C holders displaying permits. Permitted Hours: Mon - Sun 8.00am - 8.00pm Resident permit A , B or C holders displaying convenience ticket with permit. Permitted Hours: Mon - Fri 9.00am - 1.00pm 1.00pm - 5.00pm	TARIFF CHARGES: Up to 30min 50p Up to 1 hour £1.00 Up to 2 hours £2.50 Up to 4 hours £5.00 Up to 10 hours £7.50 WEEKEND STAY Sat & Sun 8.00am - 8.00pm inclusive TARIFF CHARGE £10.00 Bank Holidays - No Charge OR Resident permit A , B or C holders displaying permits. Permitted Hours: Mon - Fri 8.00am - 9.00am 5.00pm - 8.00pm Sat & Sun 8.00am - 8.00pm Resident permit C holders displaying permits. Permitted Hours: Mon - Sun 8.00am - 8.00pm Resident permit A , B or C holders displaying convenience ticket with permit. Permitted Hours: Mon - Fri 9.00am - 1.00pm 1.00pm - 5.00pm

3.2 Parking zone locations



4. Civil Enforcement Officers

To ensure that the parking restrictions of Manchester are enforced, our team of Civil Enforcement Officers (CEOs) patrol the city.

Officers have powers to issue PCNs to vehicles that do not comply with parking regulations.

We are committed to training our staff and encourage CEOs to gain a National Vocational Qualification that includes skills in customer relations.

CEOs are not just there to issue parking tickets; they will provide directions and advice on places to visit in the city. They also act as the eyes and ears of the Council across a range of services, from reporting defective pavements and environmental issues, to meeting and greeting visitors.

The Civil Enforcement Officers are employed by NSL Services Group, and work for Manchester City Council. They wear the distinctive Council uniform, and are ambassadors for the city. Each CEO is responsible for a defined area of the city and will manage the kerbside space throughout their beat. CEOs are paid a salary and do not receive any payment relating to the number of PCNs they issue. Neither are CEOs given targets or quotas in relation to the number of PCNs issued.

4.1 Average number of officers deployed since 2011

Since 2011	CEO deployed numbers
From April 2011 to March 2015	339
Before April 2011	375

4.2 Top ten streets for most PCNs issued

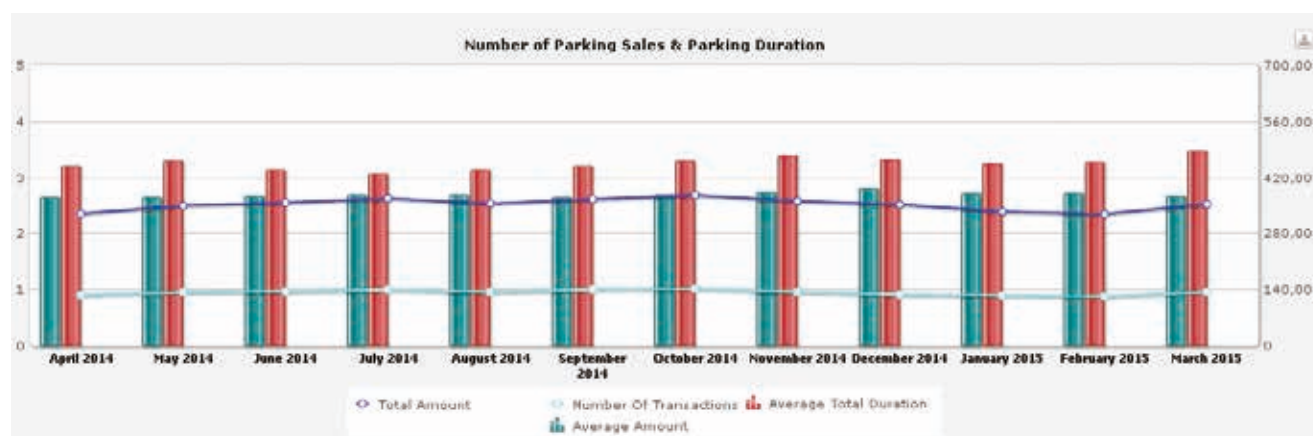
On-street location	PCNs issued
Byrom Street	2714
Liverpool Road	2210
St John Street	2133
Wilmslow Road	2038
King Street	2025
Lloyd Street	1867
Spring Gardens	1610
Deansgate	1588
Stockport Road	1574
St Mary's Parsonage	1508

5. Pay and Display and cashless parking

Manchester has in excess of 2,500 on-street Pay and Display bays in the City Centre.

5.1 Number of transactions in 2014/15 for on-street parking

Month/Year	Total amount	Number of transactions	Average amount	Average total duration	Average paid duration
April 2014	£328,257.75	125,470	£2.62	3:11	1:12
May 2014	£348,379.05	132,422	£2.63	3:15	1:13
June 2014	£356,222.05	134,230	£2.65	3:06	1:13
July 2014	£366,965.40	138,199	£2.66	3:02	1:12
August 2014	£353,894.30	132,836	£2.66	3:06	1:11
September 2014	£364,966.60	139,245	£2.62	3:10	1:12
October 2014	£374,882.90	140,859	£2.66	3:16	1:15
November 2014	£360,151.90	132,684	£2.71	3:21	1:15
December 2014	£351,286.45	126,747	£2.77	3:17	1:15
January 2015	£333,317.40	124,279	£2.68	3:13	1:15
February 2015	£327,416.35	122,329	£2.68	3:15	1:15
March 2015	£352,286.85	133,077	£2.65	3:27	4:53



5.2 Number of daily transactions for on-street parking bays

Day of week	Total amount	Number of transactions	Average amount	Average total duration	Average paid duration
Sunday	£514,374.10	159,183	£3.23	3:26	1:16
Monday	£572,488.15	224,529	£2.55	2:55	1:13
Tuesday	£657,523.75	255,052	£2.58	2:58	1:13
Wednesday	£642,848.00	248,650	£2.59	3:03	1:14
Thursday	£638,363.45	244,770	£2.61	3:11	1:13
Friday	£623,607.40	241,368	£2.58	3:12	1:12
Saturday	£568,822.15	208,825	£2.72	3:58	3:34



Cashless parking has been in operation in Manchester since November 2011, when the service was launched to enable easy access to on-street parking in Manchester city centre. This has provided motorists with an easy and more flexible option to pay for parking when visiting Manchester.

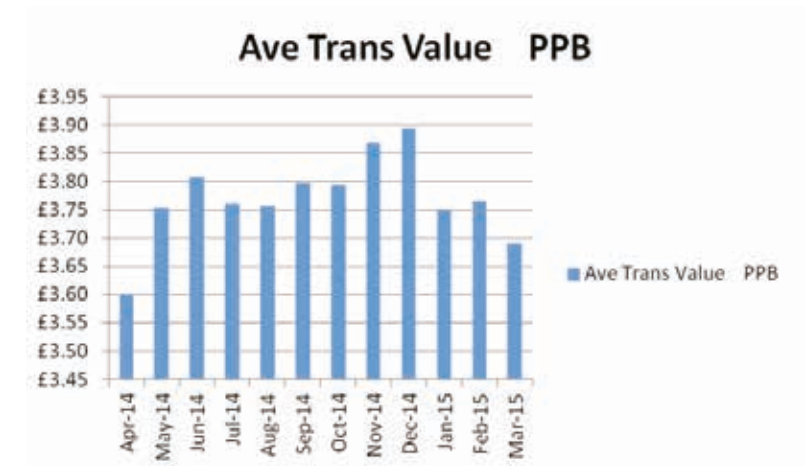
In July 2013, PayByPhone was introduced for off-street parking, giving customers another method of payment. Below is a list of the off-street car parks that are enforced by Manchester City Council and the number of bays in these car parks.

This table highlights the number of transactions for customers using the Pay and Display machines and the PayByPhone system, showing an increase of the number of customers using PayByPhone.

5.3 PayByPhone monthly transactions and income

Month/Year	Pay and Display transactions	PayByPhone transactions	Total transactions	% of transactions using PayByPhone
April 2014	125,470	20,442	145,912	14%
May 2014	132,422	21,360	153,782	14%
June 2014	134,230	22,383	156,613	14%
July 2014	138,199	23,364	161,563	14%
August 2014	132,836	21,557	154,393	14%
September 2014	139,245	23,450	162,695	14%
October 2014	140,859	25,380	166,239	15%
November 2014	132,684	25,115	157,799	16%
December 2014	126,747	23,666	150,413	16%
January 2015	124,279	25,492	149,771	17%
February 2015	122,329	26,554	148,883	18%
March 2015	133,077	30,212	163,289	19%

5.4 Average income from customers using PayByPhone



6. Off-street parking

The Council enforced 13 car parks in 2014/15;

6.1 Number of bays in each car park

Car park	Number of parking bays
Abingdon Street Car Park	23
Bloom Street Car Park	64
Bridge Street Car Park	73
Chepstow Street Car Park	10
Hulme Street Car Park	114
Park Street Car Park	85
Queen Street Car Park	12
Sheffield Street Car Park	160
Stone Street Car Park	12
Thurloe Street Car Park	35
Tib Street Car Park	94
Travis Street Car Park	125
Water Street Car Park	258

6.2 Number of PCNs issued in each car park

Off-street parking	PCNs issued
Bridge Street Car Park, off Bridge Street	5325
Tib Street Car Park	4127
Queen Street Car Park	1053
Water Street Car Park	950
Sheffield Street Coach Park	795
Hulme Street Car Park	715
Travis Street (station) Car Park	698
Chepstow Street Car Park, off Chepstow Street	686
Thurloe Street Car Park	652
Wythenshawe Forum Car Park	578
Bloom Street Car Park	462
Stone Street Car Park	333
Abingdon Street Car Park	306
Park Street Car Park	172
Grey Mare Lane Car Park	40
Total	16,892



7. Contravention codes

PCNs are issued to vehicles that appear to be parked in contravention. The table below highlights the various contravention codes used by Manchester City Council.

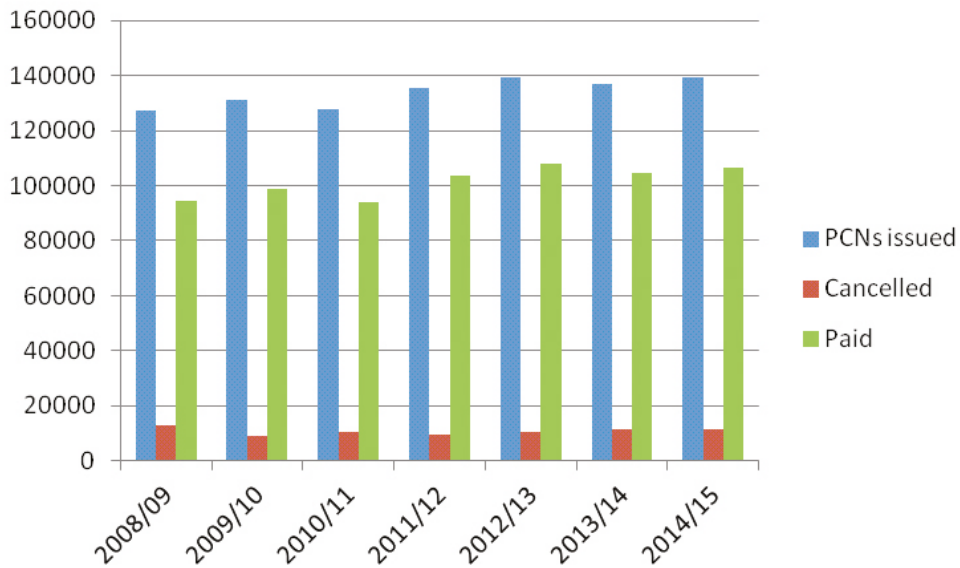
7.1 Contravention descriptions – on-street

Contravention Code	Contravention description – on-street	Penalty charge
01	Parked in a restricted street during prescribed hours.	£70
02	Parked or loading/unloading in a restricted street where waiting and loading/unloading restrictions are in force.	£70
05	Parked after the expiry of paid-for time at a Pay and Display bay.	£50
06	Parked without clearly displaying a valid Pay and Display ticket.	£50
07	Parked with payment made to extend the stay beyond initial time (meter feeding).	£50
11	Parked without payment of the parking charge.	£50
12	Parked in a resident's or shared-use parking place or zone without clearly displaying either a permit or voucher, or a Pay and Display ticket issued for that place.	£70
16	Parked in a permit space without displaying a permit.	£70
19	Parked in a resident's or shared-use parking place or zone displaying an invalid permit, an invalid voucher, or an invalid Pay and Display ticket.	£50
21	Parked in a suspended bay/space or part of bay/space.	£70
22	Reparked in the same parking place within x hours of leaving.	£50
23	Parked in a parking place or area not designated for that class of vehicle.	£70
24	Not parked correctly within the markings of the bay or space.	£50
25	Parked in a loading place during restricted hours without loading.	£70
26	Vehicle parked more than 50cm from the kerb, and not then within a designated parking space.	£70
27	Parked adjacent to a dropped footway.	£70
30	Parked for longer than permitted.	£50
40	Parked in a designated disabled person's parking place without clearly displaying a valid disabled person's badge.	£70
45	Parked on a taxi rank.	£70
47	Parked on a restricted bus stop or stand.	£70
48	Stopped in a restricted area outside a school.	£70
99	Stopped on a pedestrian crossing and/or crossing area marked by zigzags.	£70

7.2 Contravention descriptions – off-street

Contravention Code	Contravention description – off-street	Penalty charge
82	Parked after the expiry of paid-for time.	£50
83	Parked in a car park without clearly displaying a valid Pay and Display ticket, voucher or parking clock.	£50
86	Parked beyond the bay markings.	£50
87	Parked in a disabled person's parking space without clearly displaying a valid Blue Badge.	£70

7.3 PCN comparison



7.4 PCNs issued – on-street parking

Contravention	PCNs issued on-street	% of total issued
1	32,631	23.43%
2	2603	1.87%
5	29,859	21.44%
6	29,767	21.38%
7	11	0.01%
12	3039	2.18%
16	202	0.15%
19	27	0.02%
21	495	0.36%
22	5	0%
23	4517	3.24%
24	3231	2.32%
25	1736	1.25%
26	299	0.21%
27	907	0.65%
30	8201	5.89%
40	3014	2.16%
45	906	0.65%
46	60	0.04%
47	295	0.21%
48	456	0.33%
99	93	0.07%

8. Resident Parking Schemes

Manchester City Council provides Resident Parking Schemes, where residents are able to apply for a permit that enables residents and visitors to park near their home. The schemes do not provide dedicated parking places exclusively for permit holders, but permit holders may park in any of the streets within their designated zone. The schemes provide priority for residents, their visitors and businesses located in the zone.

When parked in a Resident Parking Scheme, resident or visitor permits must be displayed at all times.

Grove Village:

The resident parking bays operate Monday to Friday, 8am to 6pm. Limited waiting bays with a maximum stay of three hours, no return within one hour, are also provided. The single yellow lines restrict parking to 'No Waiting Monday to Friday, 11am to 3pm'.

Sportcity:

The Etihad Stadium, Manchester City's football ground, is at the centre of the Sportcity residents parking zone, although other venues such as the Cycling Velodrome will dictate whether the Resident Scheme is operational. At the entry points to each zone is an entry sign, see example below, which is updated when the next event or match is taking place within Sportcity. During these hours, only vehicles displaying a resident or visitor permit are permitted to park in the zones.

Fouracres Road, Wythenshawe:

The parking restrictions will apply every day from 8am–7.30pm. Outside these hours there is no limit to how long people can park.

Hulme:

The parking restrictions apply from Monday to Friday, 8am–6pm. Outside these hours there is no limit to how long people can park.

Loxford Court:

This is operational at all times.

Ardwick:

The parking restrictions will apply from Monday to Friday, 8am–6pm. Outside these hours there is no limit to how long people can park.

George Leigh Street:

This scheme is limited to residents of 23–57 George Leigh Street. It makes it easier for residents to park near their home by reducing the number of cars being left by other drivers who don't live in the area.

City Centre:

City centre permits are available to residents within the city centre and apply 8–9am, 5–8pm and at weekends. This changed in August 2013 – please see table below for details.

8.1 City Centre permit costs

Zone	Hours	Number of permits	Three-month permit	Six-month permit	Annual permit
1	Monday–Friday 8–9am and 5–8pm	10	£195	£357.50	£650
	Saturday and Sunday 8am–8pm				
2	Monday–Friday 8–9am and 5–8pm	50	£150	£275	£500
	Saturday and Sunday 8am–8pm				
3	Monday–Friday 8–9am and 5–8pm	100	£75	£137.50	£250
	Saturday and Sunday 8am–8pm				
	Monday–Sunday 8am–8pm	50	£225	£412.50	£750

8.2 Permits issued

The table below highlights the number of live permits issued by Manchester City Council.

Residents' scheme	Live permit
Ancoats Resident Permit	12
Ancoats Visitor Permit	18
Ardwick Resident Permit	487
Ardwick Visitor Permit	60
City Centre Zone 1 Permit	2
City Centre Zone 2 Permit	4
Fouracres Business Visitor Permit	15
Fouracres Resident Permit	50
Fouracres Visitor Permit	15
Grove Village Residents	609
Grove Village Visitors	68
H2 Fairlawn Close Resident Permit	8
H2 Fairlawn Close Visitor Permit	2
H2 Hester Walk Resident Permit	16
H2 Hester Walk Visitor Permit	4
Hulme – H4 Business Permit	50
Hulme – H4 Carer's Permit	6
Hulme – H4 Resident Permit	490

Residents' scheme	Live permit
Hulme – H4 Visitor Permit	118
Hulme Business Visitor Permit	45
Hulme Carer's Permit	1
Hulme – H1 Business Permit	3
Hulme H4 – Business Visitor	53
Hulme Resident Permit	156
Hulme Visitor Permit	83
Jackson's Crescent – H4 Resident Permit	14
Jackson's Crescent – H4 Visitor Permit	5
Loxford Resident	91
Loxford Visitor	112
Sportcity Visitor Permit	2,016
Sportcity Business Permit	46
Sportcity Resident Permit	1,019
Temporary Permit	1
Zone 2 Permit A	4
Zone 3 Permit C1	22
Zone 3 Permit C2	10

9. School enforcement



9.1 School visits

The Council enforces school parking restrictions with the CCTV car and Mobile Civil Enforcement Officers. The Council works with schools and other partners, such as GMP, to improve safety for pupils. It is recognised that compliance improves where schools actively promote road safety.

In 2014/15 we have made 3,276 combined visits and issued xxx PCNs.

9.2 Mobile CEO school visits: September 2014 to March 2015

Month	Visits made	Number of schools	Average visit per school per month
Sept 14	72	20	3.6
Oct 14	124	21	5.9
Nov 14	178	19	9.4
Dec 14	87	21	4.1
Jan 15	264	20	13.2
Feb 15	317	17	18.6
Mar 15	293	19	15.4

9.3 CCTV car school visits: September 2014 to March 2015

In November 2013 we started deploying the CCTV car to enforce the school keep clear markings. Between April 2014 and March 2015 we made 1,941 visits and issued 214 PCNs.

Month	Visits made	Number of schools	Average visit per school per month	Number of PCNs
Sep 14	289	13	22.2	53
Oct 14	192	15	12.8	34
Nov 14	302	12	25.2	23
Dec 14	176	7	25.1	42
Jan 15	348	14	24.9	27
Feb 15	270	14	19.3	15
Mar 15	364	15	24.3	34



We support more than seventy schools in Manchester to minimise dangerous parking during the school run.

When we are asked by a school to provide support, we work closely with colleagues in our Transport Policy Unit and the school to implement sustainable travel plans that encourage motorists who pick-up/drop-off children at schools to consider other options or improve their driving behaviour.

Where normal methods of enforcement at schools have not resulted in a significant improvement, we utilise CCTV enforcement to increase compliance with parking restrictions. The use of CCTV has proved to improve driver behaviour and increase compliance. Feedback from schools and parents has been positive, and it has been recognised that the work we have undertaken has made a real difference to the safety of pupils and parents.

We continue to work closely with these schools to promote road safety and encourage alternative modes of transport, such as walking and cycling, and also provide advice on the Walk to School, Walking Buses and other initiatives.



10. Abandoned and untaxed vehicles

From April 2014 to April 2015 we removed 38 abandoned vehicles.

From April 2014 to March 2015 we removed 573 untaxed vehicles.

Manchester City Council continues to deal with the removal of untaxed and abandoned vehicles. Utilising devolved powers from the DVLA, since 2004 we have removed almost 13,500 untaxed vehicles from the streets of Manchester. It is recognised that while these vehicles are untaxed many are also likely to be uninsured or without a valid MOT, and sometimes used in criminal activity. We work closely with the Police and other agencies, and will provide them with information relating to these vehicles.

We have also developed processes with our bailiff contractors to assist in the identification of untaxed vehicles, using Automatic Number Plate Recognition (ANPR) technology. The number of vehicles removed has decreased, which demonstrates that the efforts of Manchester City Council and the DVLA are having a positive effect and reducing the number of untaxed vehicles on our roads.

In addition to vehicles with no tax, we also remove vehicles that have been abandoned, using powers provided by the Clean Neighbourhoods and Environment Act 2005. These vehicles are seen as a nuisance, are unsightly, and can attract vandalism or arson. We work with Greater Manchester Fire Service to identify any hotspots and proactively remove any vehicle before it becomes a problem, supporting the Council's drive against grime and crime.

Where it appears to a local authority that a vehicle in its area is abandoned, it will be that authority's duty to remove the vehicle. This duty applies to all outdoor land, including land forming part of a highway.

The following characteristics are generally common to abandoned vehicles and one or a combination of the following could assist a local authority officer in making a decision on abandonment.

- (a) Untaxed
- (b) No current vehicle keeper on the Driver and Vehicle Licensing Agency's (DVLA) record
- (c) Stationary for a significant amount of time
- (d) Significantly damaged, run-down or unroadworthy
- (e) Burned out
- (f) Lacking one or more of its number plates
- (g) Containing waste

11. Blue Badges

11.1 Abuse and misuse of Blue Badges

There are two offences in relation to the Blue Badge scheme:

Misuse – see the Road Traffic Regulation Act 1984 section 117; this covers anyone who misuses a valid Blue Badge. An example might be a person who misuses their relative's badge, by parking a vehicle without the badge-holder being present; or

Abuse – see the Fraud Act 2006 section 1; this relates to anyone who uses a counterfeit Blue Badge or one that has been altered.

11.2 The Blue Badge enforcement team

Officers patrol the city observing vehicles and enforcing against motorists who abuse or misuse the Blue Badge scheme.

11.3 Why do we enforce?

There are over two million disabled people's parking badges (otherwise known as Blue Badges) in the UK. Abuse of the scheme by those who are not entitled to its concessions can undermine the scheme's credibility. This can impact on the mobility of disabled people, who have a genuine requirement and are unable to make use of illegally used parking spaces.

11.4 Enforcement cases

The Council has a dedicated team that gather evidence against drivers who misuse a genuine badge and prosecutes individuals who use a fake Blue Badge.

April 2013 to March 2014	2014/15
Number of cases	126
Number of fraud cases	32
Number of misuse cases	94
Number of cases where vehicles removed	18
Funds from removal	£2400
Number of RIPA authorised	0
Average number of days – NSL to the Council	18.3
Average number of days – the Council to Legal	4.2
Number of prosecutions (court case)	54
Funds from prosecutions	£17,293.50
Cautions signed	9
No further action	26
Total funds from lifts and court	£19,693.50

11.5 What counts as misuse of a Blue Badge?

Some forms of misuse are against the law.

These include:

- allowing someone else to use your Blue Badge
- using a fake or altered Blue Badge while your vehicle is being driven
- using a fake or altered Blue Badge while your vehicle is parked
- any other kind of dishonesty or deception in obtaining or using a Blue Badge
- parking in an on-street Blue Badge parking bay without displaying a badge
- failing to produce a Blue Badge when you are asked for it by a traffic warden or police officer
- disobeying UK parking regulations, such as parking in a clearway or on a zebra crossing.

Your local authority can also deem you to have misused your badge, even if you haven't committed an offence, if any of the following apply:

- you stayed in a vehicle with the Blue Badge displayed
- you caused an obstruction while parking with your Blue Badge, such as blocking an entrance to a hospital
- you caused a dangerous situation while parking with your Blue Badge, such as parking on a junction and restricting the view of drivers.

11.6 What can happen if a Blue Badge is misused?

Blue Badges are the property of local councils. Your local authority can take your Blue Badge away, or withdraw an existing one if you are found to be misusing it.

If you have committed an offence relating to a Blue Badge, you may also be fined up to £1,000, plus any additional penalty for any related parking offence.

11.7 Fraudulent use of a Blue Badge

Previously, Blue Badges were made from card and handwritten, but since 2013 disabled drivers have been able to apply for an electronically printed badge, much like a driving licence. The new badge has security features such as a unique hologram, digital photo and serial number, allowing parking attendants to check for genuine badges more easily through the windscreen.

Blue Badge fraud is estimated to cost the UK £46million a year and it is generally accepted that reform is urgently needed. The new badge is part of a wider crackdown on misuse of the scheme to ensure disabled parking spaces can only be used by those most in need.

Manchester City Council's enforcement team undertake regular compliance checks on disabled badges, using their Powers to Inspect.

11.8 Who can apply for a Blue Badge?

Manchester residents, depending on their situation, may qualify for a badge automatically, or subject to further assessment.

Some people qualify for a badge under the automatic criteria:

- anyone with proof that they are receiving the higher rate mobility component of the disability living allowance
- a person with proof that they are registered blind (severely sight-impaired)
- those in receipt of a War Pensioners' Mobility Supplement
- Service personnel and veterans with proof that they are in receipt of a lump-sum benefit under tariffs 1–8 of the Armed Forces Compensation Scheme and certification of having a permanent and substantial mobility difficulty.

The Blue Badge Scheme handbook explains the rules in full, but here are the main rules about using a disabled badge:

Meters and Pay and Display bays, Disabled Parking Bays:

Blue Badge holders may park here for an unlimited time provided the Blue Badge is clearly displayed

Bays signposted 'Loading only':

Blue Badge holders may only park here if loading or unloading continuously

Bays signposted 'Taxis only':

No parking here at any time

Single or double yellow lines with stripes on the kerb:

The white No Loading signs mean that parking at certain hours (the signs show which hours) is not permitted, even to load or unload

Single or double yellow lines without stripes on the kerb:

Blue Badge holders can park here for up to three hours provided the Blue Badge is clearly displayed with the 'clock' (showing time of arrival).

12. Events

Manchester Pride Parade



Christmas Markets



12.1 Outside Manchester City Centre:

- Ashura Muharrum
- Caribbean Carnival
- Mega Mela
- 5 November bonfires in Wythenshawe, Platt Fields and Heaton Park
- One Direction concert at the Etihad
- Park Life
- Sky Ride
- St George's Day Parade
- MCFC home games (about fifty games).

12.2 Inside Manchester City Centre:

- Bupa
- Sky Ride
- City Games
- Pride
- Labour Conference
- Christmas Markets
- Manchester Day Parade
- Remembrance Sunday
- Manchester City Parade.

13. Statistics

Annual statistics 1 April 2014 to 31 March 2015	Total	On-Street	Off-Street
Number of higher-level PCNs issued	48,337	48,219	118
Number of lower-level PCNs issued	90,913	74,139	16,774
Total PCNs issued	139,250	122,358	16,892
Number of PCNs paid	106,676	95,737	10,939
Number of PCNs paid at discount rate	81,718	73,606	8,112
Number of PCNs against which an informal or formal representation was made	26,060	21,561	4,499
Number of PCNs cancelled as a result of an informal or formal representation	11,280	8,241	3,039
Number of PCNs written off	0	0	0
Number of vehicles immobilised	0	0	0
Number of vehicles removed	1,705	1,699	6
Number of appeals to adjudicators	563	505	58
Number of appeals refused	218	194	24
Number of appeals non-contested	99	88	11
Number of appeals allowed	246	223	23
Percentage of higher-level PCNs issued	34.71%	39.41%	0.70%
Percentage of lower-level PCNs issued	65.29%	60.59%	99.30%
Percentage of PCNs paid	76.61%	78.24%	64.76%
Percentage of PCNs paid at discount rate	58.68%	60.16%	48.02%
Percentage of PCNs against which an informal or formal representation was made	18.71%	17.62%	26.63%
Percentage of PCNs cancelled as a result of an informal or formal representation	8.10%	6.74%	17.99%
Percentage of PCNs written off	0	0	0
Percentage of appeals to adjudicators	0.40%	0.41%	0.34%
Percentage of appeals refused	38.72%	38.42%	41.38%
Percentage of appeals non-contested	17.58%	17.43%	18.97%
Percentage of appeals allowed	43.69%	44.16%	39.66%

14. Income and expenditure 2014/15

Expenditure	
Employees	392,981.94
Premises	21,605.26
Transport	7,665.88
Supplies and services (including CEO deployment)	4,692,892.83
Internal charges	695,245.92
Total expenditure	5,810,391.83

Income	
Income	11,599,221.60
Less central recharges	528,916.67

Transfer to Reserve	5,261,278.48
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Reserve	
Opening balance: April 2014	2,904,008.20

Income	
Income from revenue	5,261,278.48

Expenditure	
Environmental improvements and grounds Maintenance (aboricultural and neighbourhood delivery)	5,532,100.00

Balance of Parking Reserve on 31 March 2015	2,633,186.68
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